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| Public Transport Victoria 2017–18 |
| Additional Information |

The Directions (FRD22H) of the Minister for Finance, pursuant to the *Financial Management Act 1994* require a range of information to be prepared in relation to the financial year.

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# Declarations of pecuniary interests

Declarations of pecuniary interests have been duly completed by all relevant Public Transport Victoria (PTV) officers.

# Shares held by senior PTV officers

No shares are held by a senior PTV office as nominee or held beneficially in a statutory authority or subsidiary.

# Publications

Details of publications produced by PTV and where the publications can be obtained are listed below:

| **Publication** | **Produced** | **How obtained** |
| --- | --- | --- |
| Annual Report 2016–17 | November 2017 | Available on the PTV Website, via ‘About PTV’ , ‘PTV Data and Reports’ at [‘Annual reports’](https://www.ptv.vic.gov.au/about-ptv/ptv-data-and-reports/annual-report/) |
| PTV Corporate Plan 2017-2021 | December 2017 | The document is internal and not available to the public. |

# Changes in prices, fees, charges, rates and levies

From 1 January 2018, most public transport fares rose by 4.7 per cent. This is made up of an increase of 2.2 per cent (Consumer Price Index), plus 2.5 per cent announced in the December 2013 Budget update.

For regional Victorians, the cost of getting around town remained unchanged, with the Victorian Government capping the cost of a trip within the same zone at $2.40 for the third consecutive year.

PTV also introduced a number of changes to concessions.

Free off-peak travel for Victorian Primary School groups

From 1 January, Victorian Primary School groups have been able to apply for free travel during off peak times of; 9:30am to 3:30pm, after 6pm on regional services, after 7pm on metropolitan services or anytime on weekends.

This has made educational outings simpler and cheaper for schools and parents. Up to six accompanying adults can also travel for free with each group.

Free travel at weekends for caregivers

Access to free travel on Victoria’s train, tram and bus services for Victorian Carer Card holders ('We Care' card) was extended to include Saturdays.

This gives Victorian Carer Card holders the same weekend travel benefits as Disability Support Pensioners, Victorian Seniors Card holders, Disability Support Pensioners and Carer Payment recipients.

Regional myki Pass fare changes

Regional myki Pass passengers who buy a 28–69-day myki Pass now pay the same reduced rate as those on a 70–325-day myki Pass rate.

These new fares are policies are contained in the Victorian Fares and Ticketing Manual, published on the Public Transport Victoria website at [www.ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual](http://www.ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual).

# Major external reviews

| **Major review** | **Conducted by** | **Purpose** | **Completed** |
| --- | --- | --- | --- |
| V/Line Passenger Services | The Victorian Auditor-General’s Office | To examine whether V/Line has delivered effective and efficient public transport services and is adequately prepared to sustain and improve performance in the future. | 9 August 2017 |
| Managing the Level Crossing Removal Program | The Victorian Auditor-General’s Office | To determine whether the level crossing removal program is being managed efficiently and effectively. | 14 December 2017 |
| Fraud and Corruption Control | The Victorian Auditor-General’s Office | To determine whether fraud and corruption controls are well designed and operating as intended. | 29 March 2018 |
| Assessing benefits from the Regional Rail Link project | The Victorian Auditor-General’s Office | To determine whether the Regional Rail Link project is realising expected benefits. | 10 May 2018 |
| The Victorian Government ICT Dashboard | The Victorian Auditor-General’s Office | To determine whether transparency in government information, communication and technology (ICT) investments has improved since the development of the Victorian Government ICT dashboard. | 20 June 2018 |

# Major research and development activities

| **Title** | **Organisation** | **Purpose** |
| --- | --- | --- |
| Fare Compliance | EY Sweeney | Biannual survey to estimate the rate of fare compliance on each metropolitan mode and on V/Line trains. |
| Customer Satisfaction Monitor | Wallis Research | Quarterly satisfaction monitor to understand levels of customer satisfaction with a wide range of service delivery aspects among passengers using metropolitan Melbourne and regional Victoria modes of public transport. |
| PTV Metropolitan and Regional Tracker | Quantum Research | A monthly tracking study of metropolitan Melbourne and regional Victoria public transport users to understand public transport behaviours and monitor attitudes towards services, products and communication |
| PTV Community | EY Sweeney | Online community of metropolitan Melbourne and regional Victoria public transport users to better understand their needs and preferences through undertaking a variety of tasks across the year. |
| PTV Passenger Experience on Network Performance Survey | The Klein Partnership (TKP) | Monthly survey conducted across the tram and train networks assessing performance across key measures relating to passenger experience. |
| Resilience Index | Colmar Brunton | An in-depth study aimed to better understand the resilience of the community impacted by planned disruptions, including train and road disruptions. |
| Cranbourne-Pakenham Survey | EY Sweeney | A survey to evaluate the effectiveness of the High Capacity Metro Trains campaign, the awareness of the project and passenger experience in relation to disruptions. |
| Device Performance Monitoring | EY Sweeney | A survey that monitors the efficiency and quality of myki devices across the public transport network. |

# Overseas visits

| **Position** | **Destination** | **Objective** | **Outcome** |
| --- | --- | --- | --- |
| CEO, PTV | UK | Attend the Australian British Infrastructure Catalyst conference and series of meetings with Transport for London. | Participated in Australian British Infrastructure Catalyst conference, a forum to exchange ideas and experience in major infrastructure projects in Australia and the UK. |
| Executive Director, Customer Service | Japan | Attended the 17th International Association for Public Transport (UITP) Asia-Pacific Assembly in Tokyo, Japan. | Attended the assembly as a delegate. Attended an important NTT Data Stakeholder meeting in Tokyo as a requirement set out in the Service Provider Contract. |
| Executive Director, Franchise Operator Management | Japan | Attended the 17th UITP Asia-Pacific Assembly in Tokyo, Japan.  The Executive Director, Franchise Operator Management was a keynote speaker. He presented on *Managing Melbourne’s Public Transport Network during Disruption.* | Attended the assembly as a speaker and was the only speaker representing the Pacific. Attended an important NTT Data Stakeholder meeting in Tokyo as a requirement set out in the Service Provider Contract. Also made representations about Melbourne’s bid for the 2021 UITP Summit. |
| Senior Stakeholder Relations Advisor UITP | Belgium | Attended the UITP bid meeting to promote Melbourne’s bid to host the 2021 UITP Summit. | Melbourne successfully won the bid to host 2021 UITP Summit |
| CEO, PTV | Belgium | Attended the UITP bid meeting to promote Melbourne’s bid to host the 2021 UITP Summit. | Melbourne successfully won the bid to host 2021 UITP Summit |
| Executive Director, Network Integrity, Projects and Assurance | US | The Department of Premier and Cabinet co-ordinated a workshop in the US on innovative technology applications. | A co-funded Victorian Government research project is now underway. |
| Director, Program Delivery | UK | Three-month secondment to Transport for London. | Developed further expertise in delivering infrastructure programs. Presented insight and learnings to PTV staff. |
| CEO, PTV | Hong Kong | Keynote speaker at Asia Pacific Rail 2018 and visit Mass Transit Rail (MTF), Hong Kong’s rail operator for a full day of site visits | Participated in a keynote interview on *Transforming the public transport network in Melbourne* and in a Rail Leaders' Panel Discussion. Engaged with railway industry leaders on best practice, news and technology innovations. |
| Chief Engineer | Hong Kong | Attended Asia Pacific Rail 2018 and visit MTR, full day of site visits | Engaged with railway industry leaders on best practice, news and technology innovations at the conference and in the visit to Hong Kong’s rail operator. |
| Executive Director, Franchise Operator Management | Taiwan | Attended the UITP Asia-Pacific Assembly 2018. The Executive Director, Franchise Operator Management was the keynote speaker and presented on: *Data Sharing Practices in Australia and New Zealand.* | Attended as the PTV representative and participated in the Platform Meeting and Assembly on PTV’s behalf. Also made representation about Melbourne’s bid for the 2021 UITP Global Public Transport Summit. |
| Executive Director, Franchise Operator Management | Sweden and UK | Attended the UITP 1st Transport Authorities Assembly in Gothenburg Sweden and presented a keynote presentation on: *Melbourne Experience.* Also visited Transport for London in the UK to meet with the Crossrail project team to seek learnings from the Crossrail project and the London Underground. | The Executive Director, Franchise Operator Management’s participation at the conference included making representations regarding the outcome of Melbourne’s bid for the 2021 UITP Global Public Transport Summit, which was announced in the weeks leading up to the event. |
| General Manager, Customer Service Delivery | Sweden and UK | Attended the UITP 1st Transport Authorities Assembly in Gothenburg Sweden and presented a keynote presentation on: *Melbourne Experience.* Also visited Transport for London in the UK to meet with the Crossrail project team to seek learnings from the Crossrail project and the London Underground. | Supported the Executive Director, Franchise Operator Management in his representations, and networked and created connections, specifically related to customer service, technology and innovation. |

# Promotions and marketing

Details of major promotional, public relations and marketing activities undertaken by PTV to develop community awareness of the services and products it provides are published in the body of the Annual Report.

# Occupational health and safety

Details of assessments and measures undertaken to improve the occupational health and safety of PTV people are published in the body of the Annual Report.

# Industrial relations

PTV has a constructive relationship with the Community and Public Sector Union (CPSU) and the Rail, Tram and Bus Union (RTBU) which represent a number of PTV employees. PTV consults with employees and their union representatives when there are major organisational changes, which will have a significant impact on staff.

In 2017–18, PTV did not lose any time through industrial disputes or accidents.

| **Reason** | **Time lost (person days)** |
| --- | --- |
| Industrial accidents | 0 |
| Industrial disputes | 0 |

# Major committees sponsored by PTV

The list below summarises major committees sponsored by PTV, the purpose of each committee and the extent to which the purpose has been achieved.

| **Major committee** | **Purpose** | **Extent of purpose achieved** |
| --- | --- | --- |
| **Audit, Safety, Risk and Assurance Committee** | The purpose of the committee is to provide independent assurance to the Chief Executive on PTV’s financial and performance reporting responsibilities, safety, risk oversight and management, and system of internal control. | As of 30 June 2018, the committee provided independent assurance to the Chief Executive through the review and approval of PTV’s:   * internal audit charter * strategic internal audit plan * annual audit work program * 2016–17 Financial Statements   PTV’s 2016–17 annual attestation in relation to the Standing Directions for the Minister of Finance 2016 for approval by the Chief Executive. |
| **Network Development Partnership - train contracts** | The Network Development Partnership monitors and discusses contract management and performance issues for MR4, the current contract with the train operator. It will also focus on day-to-day operations and tracking transport service delivery. It is the forum for discussing emerging risks, forward strategy within the MR4 Franchise and strategic discussion relevant to the broader transport portfolio. | The NDP is held monthly and has been the primary forum for contractual management and operational performance review. |
| **Network Development Partnership - tram contracts** | The Network Development Partnership monitors and discusses contract management and performance issues for MR4, the current contract with the tram operator. It will also focus on day-to-day operations and tracking transport service delivery. It is the forum for discussing emerging risks, forward strategy within the MR4 Franchise and strategic discussion relevant to the broader transport portfolio. | The NDP is held monthly and has been the primary forum for contractual management and operational performance review. |
| **Passenger Experience Working Group** | The Passenger Experience Working Group (PEWG) monitors and reviews passenger experience delivery and performance against the key performance indicators set out in the Franchise Agreement and develops strategies and initiatives that improve the passenger experience.  The PEWG reviews and assesses all passenger experience strategies and initiatives providing advice and recommendations to the Network Development Partnership for decision-making under the framework of the Franchise Agreement. | These meetings started in March 2018 with terms of reference only approved in June 2018. |
| **Public Transport Access Committee (PTAC)** | The committee provides independent strategic advice to the Minister for Public Transport and PTV with the aim of creating a public transport system that is accessible to all Victorians.  The committee’s members have extensive experience and knowledge about issues that affect people with a disability or mobility restriction, older people and vulnerable groups. | During 2017–18, the committee:   * provided detailed input into the design of the next generation High Capacity Metro Train and the review of operational considerations to prepare for the network rollout * continued engagement on the rideshare reforms and broader review of point to point transport services * was involved in the review of operator progress against the outcomes of their accessibility implementation plans * provided input into the development of operator requirements for the management of disruptions to help ensure that accessibility is adequately considered at times of disruptions. * engaged with Rail Projects Victoria on the accessibility features of the Melbourne Metro Tunnel * engaged with Transport for Victoria and PTV on strategic planning and accessibility improvements across the tram network * supported of the government’s commitment to building more Changing Places toilet facilities as part of the Metro tunnel project * provided input into the development of the 2018–22 Accessible Public Transport in Victoria Action Plan. |
| **Revenue Protection Plan Implementation Committee** | This committee provides a forum for PTV, the Department of Economic Development, Jobs, Transport and Resources and public transport operators to coordinate activities to increase fare compliance, as agreed in the annual *Network Revenue Protection Plan*. | In 2017–18, the revenue protection strategy continues to be based on the four themes:   * making the ticketing system easier to use * system support (e.g. ticket barriers and network staff) * marketing and education; and ticket checking.   The 2018 revenue protection priorities include:   * increasing awareness of myki ticketing options * continuing to implement recommendations from the government's *2016 Ticketing Compliance and Enforcement Review* * increasing fare compliance on the bus network.   The October 2017 fare compliance survey found that more than 95 per cent of passengers across the metropolitan network travelled with a valid ticket. |
| **Victorian Rail Crossing Safety Steering Committee** | The purpose of the committee is to advice and to make recommendations to the Minister for Public Transport on the safety of public road and pedestrian level crossings in Victoria.  Key responsibilities include:   * The development of the Victorian Railway Level Crossing Safety Strategy and its action plan ensuring alignment were practical with national priorities. * Overseeing of the delivery of the Victorian Railway Level Crossing Safety Strategy through the committee’s working groups. | As of 30 June 2018, the committee had:   * completed the development of the Victorian Railway Level Crossing Safety Strategy 2018-2027 * delivered a total of 69 level crossing upgrades funded from the Statewide Level Crossing Upgrade Program, the Safer Country Crossings Program, and the Warrnambool Line Upgrade Program * started 20 projects within the strategy’s implementation plan and aimed at increasing the knowledge of: human behaviour in level crossing safety, trial of new technologies to increase safety at level crossings, and community awareness and enforcement activities. Two projects were completed within the financial year. These were a community awareness campaign ‘Stop before you cross’ and forward-facing cameras on trains project, which analysed footage of rail incident occurrences captured. |

# Consultancies and contractors

This section details all consultancies and contractors including:

* consultants/contractors engaged
* services provided
* expenditure committed to for each engagement.

Note:

*Contractor*

A contractor is an individual or organisation that is formally engaged to provide works or services for or on behalf of an entity. This definition does not apply to casual, fixed-term or temporary employees directly employed by the entity.

*Consultancy*

A consultant is a particular type of contractor that is engaged primarily to perform a discrete task for an entity that facilitates decision making through:

* provision of expert analysis and advice; and/or
* development of a written report or other intellectual output.

Consultants

| **Consultant name** | **Description** | **Start date** | **End date** | **Total approved project fee (Including GST)** | **Expenditure 2017–18 (Including GST)** | **Future expenditure (Including GST)** |
| --- | --- | --- | --- | --- | --- | --- |
| @ The Board Table Pty Ltd | The Board Table Independent Observer to the Executive Board | 18/04/2017 | 30/06/2018 | $60,000.00 | $13,457.36 | $46,543.24 |
| Aalto | PTV Panel Professional Resources for Funding Submissions | 1/09/2017 | 28/08/2019 | $46,376.00 | $46,376.00 | $- |
| Abbott Risk Consulting Limited | Risk Assessment Workshop | 21/07/2017 | 30/06/2018 | $94,299.00 | $90,769.38 | $- |
| Aecom Australia Pty Ltd | Provision of Transport Demand Forecasting for Mernda Rail Extension | 2/02/2015 | 30/06/2018 | $349,311.80 | $20,650.30 | $- |
| Aecom Australia Pty Ltd | Planning Approval Services for Waurn Ponds Depot Project | 23/01/2017 | 30/09/2018 | $413,524.10 | $235,772.54 | $8,853.11 |
| Aecom Australia Pty Ltd | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $58,960.00 | $98,246.50 | $- |
| Allens | Legal Services (Whole-of-Project) Ticketing Services Re-tender Project | 1/11/2014 | 31/12/2018 | $4,971,376.41 | $63,863.36 | $244,116.94 |
| Allens | Legal services – Melbourne Underground Rail Loop Stage 2 project | 7/07/2017 | 30/06/2018 | $49,500.00 | $45,063.30 | $4,019.00 |
| Allens | Legal Services – Expiry of Rolling Stock Lease Agreement | 10/08/2017 | 30/03/2018 | $33,000.00 | $26,057.49 | $- |
| Allens | Legal services for the transition from MR3 (Metropolitan Rail) to MR4 for new train and Tram Contracts | 22/03/2018 | 15/05/2018 | $55,000.00 | $52,800.00 | $2,200.00 |
| Allens | Legal Services for Myki Mobile Project | 15/02/2018 | 30/08/2018 | $114,081.00 | $170,280.66 | $- |
| Aquenta Consulting Pty Ltd | Provision of Project Control Management Services for Major Project | 28/05/2015 | 1/02/2018 | $6,075,435.00 | $980,672.00 | $- |
| Argot Consultants Pty Ltd | Tram Route 19 Stop 19 Accessible Stop Development | 3/10/2016 | 31/07/2017 | $46,200.00 | $37,070.00 | $- |
| Argot Consultants Pty Ltd | Route 96 Design project | 3/07/2017 | 31/12/2019 | $58,988.88 | $11,000.00 | $47,988.87 |
| Aurecon Australasia Pty Ltd | Public Transport Asset Criticality and Condition Assessment (Phase 2) | 7/08/2017 | 30/06/2019 | $1,319,768.00 | $1,255,054.24 | $50,077.00 |
| Aurecon Australasia Pty Ltd | PTV Panel for Professional Resources for Funding Submission | 1/09/2017 | 28/08/2019 | $29,720.00 | $29,720.00 | $- |
| Avance Logic Pty Ltd | PTV Panel of Professional Resources for Funding Submission | 1/09/2017 | 28/08/2019 | $3,600.00 | $3,600.00 | $- |
| Bravo Consulting Group Proprietary Limited | Career Transition Services | 1/07/2016 | 30/09/2018 | $119,000.00 | $15,743.20 | $100,326.40 |
| Christine Gibbs Communications | Development of Stakeholder Strategy between PTV and Guide Dogs Victoria | 16/05/2017 | 30/11/2017 | $24,882.00 | $10,875.00 | $12,919.50 |
| Claire Bernadou | Disability Discrimination Act subject matter expert to Inclusive Public Transport Unit | 12/02/2018 | 30/06/2018 | $17,600.00 | $17,655.00 | $- |
| Clayton Utz | myki project agreement close out | 3/06/2016 | 31/03/2018 | $154,000.00 | $- | $- |
| Clayton Utz | Safer Country Crossings | 16/08/2016 | 30/09/2017 | $35,200.00 | $26,413.75 | $- |
| Clayton Utz | Intellectual Property Audit – Amending Deed 6 closeout | 22/06/2017 | 31/03/2018 | $110,000.00 | $71,384.35 | $38,615.00 |
| Colmar Brunton Pty Ltd | Market Research – Customer Services | 1/02/2017 | 31/07/2017 | $66,122.00 | $- | $4,821.00 |
| Colmar Brunton Pty Ltd | PTV Panel for Marketing Research Services | 27/04/2018 | 27/04/2021 | $121,467.50 | $121,467.50 | $- |
| Connellgriffin Pty Ltd | PTV Professional Panel of Professional Resources for Funding submissions | 1/09/2017 | 28/08/2019 | $14,963.00 | $11,892.38 | $3,071.00 |
| Corrs Chambers Westgarth | Legal advice about agreement with developer, Cbus, for the new Victoria Police building at 263–287 Spencer Street | 10/08/2017 | 30/06/2019 | $44,650.00 | $22,185.13 | $22,465.00 |
| Corrs Chambers Westgarth | Outsourced legal services for Salmat / Office of Coordinator General Deed of Variation | 4/10/2017 |  | $40,000.00 | $23,684.21 | $20,316.00 |
| Corrs Chambers Westgarth | Contract Writing | 11/12/2017 | 31/03/2018 | $27,500.00 | $21,406.99 | $- |
| Corrs Chambers Westgarth | Legal Advice – Aurora Development | 21/06/2018 | 30/06/2019 | $66,000.00 | $- | $66,000.00 |
| Deloitte Australia Trust | Financial Accounting Process Review – Deloitte | 7/03/2018 | 20/07/2018 | $150,987.00 | $150,986.00 | $- |
| Deloitte Touche Tohmatsu | Ticketing Services Retender - Commercial and Financial Advisory Services (Whole of Project) – myki Ticketing Services Re-tender | 1/09/2014 | 31/12/2017 | $4,425,747.00 | $178,411.75 | $- |
| Deloitte Touche Tohmatsu | Provision of Change Management and Advisory Services for the PTV Transformation Project | 16/01/2017 | 14/07/2017 | $625,372.00 | $- | $- |
| Deloitte Touche Tohmatsu | PTV Panel of Professional Services for Funding Submissions – Deloitte | 1/09/2017 | 28/08/2019 | $52,552.50 | $52,552.50 | $- |
| Deloitte Touche Tohmatsu | Strategic Commercial Advice for Mobile Ticketing options | 15/11/2017 | 30/11/2017 | $72,425.20 | $72,425.20 | $- |
| Deloitte Touche Tohmatsu | Strategic Commercial advice for new Channel Implementation of mobile ticketing option | 26/02/2018 | 30/04/2018 | $175,000.00 | $170,301.00 | $4,699.00 |
| Dench Mcclean Carlson Pty Ltd | Probity Advisory Services – Retail Brand Partnership | 25/10/2017 | 30/04/2018 | $22,715.00 | $22,715.00 | $- |
| Dench Mcclean Carlson Pty Ltd | Probity engagement for the myki mobile negotiation | 8/02/2018 | 30/06/2018 | $22,715.00 | $55,064.00 | - |
| Duckant Pty Ltd | Change Management Plan and Process Engagement for ISEMS | 25/04/2016 | 31/12/2017 | $205,075.00 | - | $10,902.95 |
| Ecology & Heritage Partners | Caroline Springs Environmental Offset Sites Year 3 Management and Monitoring Work | 1/11/2016 | 31/12/2017 | $47,571.00 | $23,785.30 | - |
| Ernst & Young | Ad hoc Marketing Services | 16/12/2013 | 31/12/2017 | $1,600,000.00 | - | $40,040.00 |
| Ernst & Young | PTV Community – Marketing and Research Services | 1/04/2016 | 31/08/2017 | $176,000.00 | $24,889.70 | - |
| Ernst & Young | Agreement for Provision of Professional Advisory Services (the Panel Agreement) | 16/12/2016 | 30/11/2018 | $9,286,000.00 | $3,395,391.51 | - |
| Ernst & Young | Professional Advisory Services – Ticketing System and Services Audit | 8/06/2017 | 31/08/2017 | $175,450.00 | $35,090.00 | - |
| Ernst & Young | Service Auditor Examination | 1/10/2016 | 30/09/2017 | $75,550.00 | $56,585.49 | - |
| EY Sweeney Research Pty Ltd | Device Performance Monitoring | 14/02/2017 | 31/12/2019 | $439,000.00 | $102,115.20 | $282,659.30 |
| EY Sweeney Research Pty Ltd | Cranbourne–Pakenham Survey | 5/06/2017 | 31/12/2017 | $167,046.00 | $135,146.00 | - |
| EY Sweeney Research Pty Ltd | PTV Community | 3/07/2017 | 29/06/2019 | $837,656.00 | $364,178.38 | $473,479.00 |
| EY Sweeney Research Pty Ltd | Fare Compliance Survey Audit | 1/10/2017 | 30/07/2018 | $547,975.14 | $558,150.14 | $49,816.14 |
| EY Sweeney Research Pty Ltd | Night Network Campaign Evaluation Research | 8/01/2018 | 30/06/2018 | $76,000.00 | $58,861.00 | $17,139.00 |
| FOI Solutions | Brown and PTV Victorian Civil and Administrative Tribunal review | 27/03/2017 | 31/10/2017 | $29,700.00 | $13,574.11 | - |
| Futurestep (Australia) Pty Ltd | Executive Recruitment Search Services | 25/11/2017 | 30/04/2018 | $79,200.00 | $19,869.80 | $9,831.00 |
| GHD Pty Ltd | CBD Tram Platform Upgrade Program – Advanced Design | 2/06/2015 | 30/04/2018 | $324,376.80 | $45,460.80 | $10.00 |
| GHD Pty Ltd | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $195,450.00 | $119,248.27 | $6,306.05 |
| GHD Pty Ltd | Preliminary, Functional Design and Project Brief Development for William Street Trams Stops Upgrade Project | 9/04/2018 | 30/09/2018 | $360,127.75 | $147,330.18 | $162,943.75 |
| GTA Consultants | PTV Panel of Professional Resources for Funding Submissions | 1/09/2017 | 28/08/2019 | $70,380.00 | $70,379.99 | - |
| Guidera Consulting Group | Business Case Consultancy Services for Stage 3 E-Class Tram Fleet Procurement Project | 14/09/2016 | 30/09/2017 | $579,130.00 | $52,569.00 | - |
| Guidera Consulting Group | TRAM Automatic Vehicle Monitoring System Replacement – Full Business Case Resource | 4/09/2017 | 30/06/2018 | $341,360.00 | $282,150.00 | $84,860.00 |
| Guidera Consulting Group | PTV Panel of Professional Resources for Funding Submission | 1/09/2017 | 28/08/2019 | $221,265.00 | $189,486.00 | $31,779.00 |
| Hive Legal Pty Ltd | Provision of legal advice and contract drafting and negotiation in relation to the proposed V/Line Services Agreement between PTV and V/Line | 26/08/2016 | 31/07/2018 | $158,950.00 | $77,000.00 | - |
| Hive Legal Pty Ltd | HIVE Legal Resource | 29/01/2017 | 29/06/2018 | $65,000.00 | $25,080.00 | - |
| Hoban Recruitment | Train and Tram Loads Standard Surveys 2017 | 4/04/2018 | 30/07/2018 | $265,616.00 | $73,915.66 | - |
| Indec Pty Ltd | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $343,460.00 | $343,460.00 | $34,346.00 |
| ISG Projects Pty Ltd | PTV Panel Professional Resources for Funding Submissions | 2/10/2017 | 20/08/2019 | $464,115.20 | $455,077.70 | $44,408.20 |
| Jacobs Group (Australia) Pty Ltd | Tram Route 109 Strategic Options Analysis and Single Option Development (Port Melbourne and Box Hill Termini) | 24/03/2017 | 14/10/2018 | $368,055.80 | $201,689.09 | $75,027.80 |
| Jacobs Group (Australia) Pty Ltd | Route 96 Design project | 3/07/2017 | 31/12/2019 | $152,423.80 | $31,979.20 | $120,444.80 |
| Jacobs Group (Australia) Pty Ltd | E-Class (West Coburg Bundoora) Termini detailed design | 4/08/2017 | 31/12/2018 | $573,428.00 | $483,746.60 | $89,681.79 |
| Jacobs Group (Australia) Pty Ltd | iUSEpass Lapsing Program Review | 27/09/2017 | 30/11/2017 | $55,154.00 | $54,642.98 | - |
| Jacobs Group (Australia) Pty Ltd | PTV Panel of Professional Resources for Funding Submissions | 2/10/2017 | 28/08/2019 | $61,248.00 | $87,738.82 | - |
| Jacobs Group (Australia) Pty Ltd | Professional services for West Preston Terminus project to produce functional designs and deliver Project Brief | 25/10/2017 | 28/02/2018 | $88,946.00 | $88,946.00 | - |
| Jacobs Group (Australia) Pty Ltd | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $37,000.00 | $43,665.93 | - |
| Jacobs Group (Australia) Pty Ltd | Middle Park Tram Stop 135 Detailed Design and Development | 29/01/2018 | 31/07/2018 | $223,517.00 | $193,565.63 | $17,044.00 |
| KPMG | Provision of Internal Audit Services | 1/06/2012 | 31/12/2017 | $3,301,388.00 | $206,234.15 | $245,064.00 |
| KPMG | PTV Retail Market Strategy for the Retail Brand Partner Engagement Project | 29/05/2017 | 21/07/2017 | $242,292.00 | $121,145.99 | - |
| KPMG | State-wide long-term train driver strategy | 8/01/2018 | 30/06/2018 | $275,000.00 | $162,796.70 | $187,012.00 |
| KPMG | Provision of Internal Audit Services | 19/02/2018 | 18/08/2021 | $1,500,000.00 | $167,124.24 | $1,289,917.00 |
| KPMG | Metropolitan Bus Services Contract – Franchise Agreement Commercial Review | 6/03/2018 | 31/07/2018 | $100,000.00 | $56,315.05 | $48,805.00 |
| KPMG | Accounting advice on the impact of new accounting standards | 13/04/2018 | 13/07/2018 | $88,000.00 | - | $88,000.00 |
| KPMG | Cyber Security Strategy Action Items | 18/05/2018 | 30/06/2018 | $318,450.00 | - | $289,500.00 |
| KPMG | Victorian Auditor General’s Office follow up on critical infrastructure | 23/05/2018 | 31/07/2018 | $318,450.00 | - | $318,450.00 |
| Luma Research Pty Ltd | Ad hoc Marketing Services | 1/04/2016 | 31/12/2017 | $1,100,000.00 | $25,000.00 | - |
| Maddocks | Termination Dispute | 7/11/2017 | 20/12/2017 | $30,800.00 | $8,117.34 | - |
| Minter Ellison Lawyers | Metropolitan Bus Services Contract – Franchise Agreement Commercial Review – Legal Services | 16/03/2018 | 31/07/2018 | $100,000.00 | $7,143.84 | $92,857.00 |
| Norton Rose Fulbright Australia | Workplace Investigation Services | 19/09/2017 | 31/10/2017 | $20,987.47 | $20,987.47 | - |
| Opus international | PTV Panel Professional Resources for Funding Submissions | 1/09/2017 | 28/08/2019 | $7,199.00 | $4,799.00 | $2,400.00 |
| Opus International Consultants (Australia) | Digital Train Radio System Asset Management Support | 25/09/2017 | 15/01/2018 | $92,664.00 | $90,948.00 | $1,716.00 |
| Opus International Consultants (Australia) | Melbourne Underground Railway Loop Stage 2 – Technical Support and Advisory Services | 22/09/2017 | 21/09/2018 | $278,080.00 | $175,648.00 | $102,432.00 |
| Opus International Consultants (Australia) | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $344,624.00 | $195,451.75 | $34,651.00 |
| Parsons Brinckerhoff Australia Pty Ltd | Project Technical Advisor Team – Integrated Major Projects | 30/07/2015 | 1/02/2018 | $8,473,584.51 | $1,576,260.29 | - |
| Project Support | PTV Panel of Professional Resources for Funding Submission | 1/09/2017 | 28/08/2019 | $166,200.00 | $146,834.00 | $19,266.00 |
| PwC | System Integrity Audit Services – 2016–17 | 1/07/2016 | 30/09/2018 | $921,690.00 | $666,203.33 | $43,002.00 |
| PwC | Cranbourne Pakenham Line Upgrade Project – Commercial and Financial Advisory Services – Final Invoice Payment | 30/06/2017 | 30/06/2018 | $203,233.25 | - | $203,233.00 |
| PwC | Cyber Security Strategy | 13/11/2017 | 22/12/2017 | $120,450.00 | $120,450.00 | - |
| Rail Systems Australia | Procurement During Critical Incident – Independent ICT Review – Train Control Monitoring Systems | 24/07/2017 | 31/12/2017 | $40,000.00 | $25,476.00 | $14,524.00 |
| Red Rock Consulting | Enterprise Project Portfolio Management System – Development and Support | 2/02/2015 | 28/01/2018 | $1,977,860.90 | $239,289.60 | $84,054.00 |
| SCA Management Consultants Pty Ltd | PTV Panel Professional Resources for Funding Submissions – SCA Management Consultants | 1/09/2017 | 28/08/2019 | $156,800.00 | $19,745.00 | - |
| Scott Lister Pty Ltd | Projects Technical Advisor Team for Integrated Major Projects | 30/07/2015 | 31/12/2017 | $6,593,154.74 | $1,185,088.74 | $9,900.00 |
| SGS Economics and Planning Pty Ltd | PTV Professional Panel for Funding Submissions | 1/09/2017 | 28/08/2019 | $75,621.00 | $75,621.01 | - |
| Shoal Engineering Pty Ltd | PTV Panel for Technical Advisors | 20/11/2017 | 19/11/2020 | $113,749.86 | $55,675.33 | $62,829.86 |
| SNC-Lavaliin Rail and Transit Pty Ltd | Consultancy Services for Operational Readiness and Assurance for Network Service Changes | 12/06/2017 | 12/06/2019 | $500,000.00 | $145,339.98 | $284,066.00 |
| Symbolix Pty Ltd | Provision of Marketing Research Services, Train, Tram and Bus Loads Surveys – May 2017 | 1/04/2017 | 31/12/2017 | $74,456.25 | $42,525.51 | $3,812.55 |
| T Garrood & Associates | Commercial Negotiation Services | 6/11/2017 | 31/12/2017 | $29,040.00 | $11,880.00 | - |
| Wallis Consulting Group Pty Ltd | Customer Satisfaction Monitor | 17/07/2017 | 17/07/2019 | $1,429,970.00 | $729,918.11 | $796,409.00 |
| Whereto Research Based Consulting Pty Ltd | Bus Campaign Evaluation - Phase 3 and 4 | 1/12/2017 | 10/8/2018 | $56,650.00 | - | $16,500.00 |
| Willis Towers Watson | Engagement Survey | 29/1/2018 | 29/1/2021 | $349,030.00 | $40,150.00 | $329,285.00 |
| **TOTAL** |  |  |  | **$68,258,689.86** | **$18,402,552.96** | **$6,795,435.25** |

Contractors

| **Contractors** | **Description** | **Start date** | **End date** | **Total approved project fee  (including GST)** | **Expenditure 2017–18 (including GST)** | **Future expenditure (including GST)** |
| --- | --- | --- | --- | --- | --- | --- |
| Adecco Australia Pty Ltd | Temporary Reception Services | 12/7/2017 | 5/12/2017 | $49,208.20 | $24,447.50 | $24,760.70 |
| Adecco Australia Pty Ltd | Franchise Manager | 4/8/2017 | 30/6/2018 | $182,007.20 | $ 130,974.80 | $51,032.40 |
| Adecco Australia Pty Ltd | Outsourced Reception Services | 1/11/2017 | 12/11/2018 | $141,794.00 | $94,529.60 | $47,264.40 |
| Adecco Australia Pty Ltd | Content Editor | 30/11/2017 | 30/3/2018 | $44,856.08 | $32,385.10 | $12,470.98 |
| Adecco Australia Pty Ltd | Category Manager | 13/4/2018 | 12/10/2018 | $98,404.22 | $33,825.00 | $64,579.22 |
| Adecco Australia Pty Ltd | Financial Accountant | 16/4/2018 | 19/10/2018 | $80,995.20 | $27,497.80 | $53,497.40 |
| Adecco Australia Pty Ltd | Project Recruiter | 21/5/2018 | 21/10/2018 | $69,569.28 | $14,230.70 | $55,338.58 |
| Clicks Recruit (Australia) Pty Ltd | Senior Technical Business Analyst | 7/9/2017 | 30/11/2018 | $284,407.50 | $ 182,470.20 | $101,937.30 |
| Clicks Recruit (Australia) Pty Ltd | Desktop Engineer | 19/2/2018 | 30/6/2018 | $43,164.00 | $43,164.00 | - |
| Dixon Appointments Pty Ltd | Executive Assistant | 4/9/2017 | 13/10/2017 | $13,865.36 | $19,998.00 | - |
| Dixon Appointments Pty Ltd | Senior Documents and Records Officer | 11/9/2017 | 9/3/2018 | $68,488.00 | $57,514.60 | $10,973.40 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Support Officer | 6/7/2015 | 31/12/2017 | $491,724.62 | $58,727.90 | $4,390.10 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Electrical Systems Advisor | 6/6/2016 | 21/12/2017 | $449,800.00 | $119,631.60 | $25,265.10 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Support Officer | 20/6/2016 | 5/2/2018 | $133,979.53 | $33,462.00 | - |
| Hays Specialist Recruitment (Australia) Pty Ltd | Business Analyst | 7/11/2016 | 25/7/2018 | $244,713.50 | $117,216.00 | $40,062.90 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Assistant Manager Financial Operations | 30/11/2016 | 31/12/2017 | $114,197.00 | $4,583.70 | $68,378.70 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Business Services Officer | 13/12/2016 | 5/4/2018 | $157,000.00 | $72,728.70 | $32,328.20 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Manager (RMS) – Technology Projects | 12/8/2016 | 31/1/2018 | $476,328.41 | $111,282.60 | $172,897.81 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Change Manager | 6/2/2017 | 30/6/2018 | $209,636.00 | $56,212.20 | $89,979.10 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Finance Analyst | 6/2/2017 | 27/10/2017 | $113,387.00 | $37,182.20 | $11,290.50 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Commercial Lead | 6/3/2017 | 29/6/2018 | $470,635.40 | $192,205.20 | $179,500.60 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Infrastructure Lead | 6/3/2017 | 31/3/2018 | $881,148.29 | $10,226.70 | $705,832.49 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Auditor | 1/5/2017 | 31/8/2017 | $47,285.00 | $380.60 | $26,225.50 |
| Hays Specialist Recruitment (Australia) Pty Ltd | BI Developer | 29/5/2017 | 29/9/2017 | $77,720.72 | $64,930.80 | $12,789.92 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Windows 10 Project Manager | 5/6/2017 | 29/11/2018 | $424,510.14 | $141,351.10 | $267,316.84 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Reception Services | 29/5/2017 | 7/7/2017 | $25,000.00 | - | $25,000.00 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Senior Technical Managers | 1/7/2017 | 21/12/2017 | $420,230.00 | $344,668.50 | $75,561.50 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Receptionist/Business Services Officer | 5/7/2017 | 5/4/2018 | $24,997.16 | $165,327.80 | - |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Recruiter | 28/8/2017 | 31/1/2018 | $65,548.78 | $102,785.10 | - |
| Hays Specialist Recruitment (Australia) Pty Ltd | Senior Document Controller | 1/8/2017 | 31/1/2018 | $63,582.00 | $48,346.10 | $15,235.90 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Media Officer | 18/9/2017 | 15/12/2017 | $34,306.02 | $28,686.90 | $5,619.12 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Executive Assistant | 22/11/2017 | 5/12/2017 | $8,244.46 | $5,236.00 | $3,008.46 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Officer | 13/12/2017 | 29/6/2018 | $67,988.00 | $51,417.30 | $16,570.70 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Contract and Commercial Advisor | 9/1/2018 | 27/4/2018 | $143,510.72 | $148,000.60 | - |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Recruiter | 30/1/2018 | 28/9/2018 | $117,477.36 | $48,264.70 | $69,212.66 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project and Administration Officer | 21/2/2018 | 29/6/2018 | $44,197.73 | $39,513.10 | $4,684.63 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Project Officer | 12/3/2018 | 3/8/2018 | $49,999.88 | $37,090.90 | $12,908.98 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Senior Revenue and Compliance Analyst | 19/3/2018 | 7/9/2018 | $76,133.68 | $40,707.70 | $35,425.98 |
| Hays Specialist Recruitment (Australia) Pty Ltd | Executive Board Coordinator | 12/6/2018 | 28/2/2019 | $101,994.20 | $9,021.10 | $92,973.10 |
| Hoban Recruitment | Incident Response Officer | 29/5/2017 | 10/4/2018 | $113,000.00 | $99,195.80 | $13,804.20 |
| Hoban Recruitment | Project Administrator | 15/9/2017 | 31/10/2018 | $140,400.91 | $74,386.40 | $66,014.51 |
| Hoban Recruitment | Recruitment Advisor | 9/10/2017 | 5/10/2018 | $130,017.00 | $55,649.00 | $74,368.00 |
| Hoban Recruitment | Project Manager | 9/4/2018 | 28/9/2018 | $110,004.00 | $50,912.40 | $59,091.60 |
| Hoban Recruitment | Project Administration Support Officer | 14/6/2018 | 14/9/2018 | $18,180.24 | $1,310.10 | $16,870.14 |
| Hudson Global Resources | Data migration Specialist | 3/10/2016 | 31/10/2018 | $638,007.70 | $121,486.20 | $292,092.90 |
| Hudson Global Resources | Franchise Manager (Metropolitan Bus) | 19/9/2016 | 31/3/2018 | $241,910.46 | $98,909.80 | $46,946.46 |
| Hudson Global Resources | Data Migration Analyst | 5/6/2017 | 31/10/2018 | $332,123.90 | $72,505.40 | $255,147.00 |
| Hudson Global Resources | Records management analyst | 21/9/2017 | 20/12/2017 | $36,933.75 | $18,173.10 | $18,760.65 |
| Hudson Global Resources | Change Manager | 5/12/2017 | 30/11/2018 | $165,584.91 | $65,368.60 | $100,216.31 |
| Hudson Global Resources | Bus Infrastructure Officer | 8/12/2017 | 16/1/2018 | $6,500.00 | $6,127.00 | $373.00 |
| Hudson Global Resources | Solutions Architect | 5/3/2018 | 11/8/2018 | $100,553.78 | $69,411.10 | $31,142.68 |
| Hudson Global Resources | Bus Infrastructure Project Officer | 8/3/2018 | 30/6/2018 | $33,415.68 | $31,026.60 | $2,389.08 |
| Hudson Global Resources | Bus Infrastructure Project Manager | 26/3/2018 | 29/6/2018 | $45,289.46 | $37,272.40 | $8,017.06 |
| Ian M Burns | Professional Services Agreement | 29/3/2016 | 31/10/2017 | $535,875.00 | $ 173,937.50 | $4,437.50 |
| INDEC Pty Ltd | High Capacity Signalling Assurance Manager | 1/8/2016 | 31/1/2018 | $892,400.00 | $117,876.00 | $428,796.20 |
| INDEC Pty Ltd | High Capacity Signalling Program Director | 1/6/2017 | 31/10/2017 | $293,180.00 | $239,153.20 | $54,026.80 |
| Opus International Consultants (Australia) | Support for the Digital Train Radio System Asset Manager role from Opus Rail | 3/1/2017 | 31/12/2017 | $583,888.80 | $49,117.20 | $338,729.60 |
| Opus International Consultants (Australia) | Engineering Consultant Automated Vehicle Monitoring System Replacement Business case support | 4/9/2017 | 28/2/2018 | $150,964.00 | $117,986.00 | $32,978.00 |
| Randstad Pty Ltd | Senior Relationship Manager for Level Crossing | 23/5/2016 | 17/11/2017 | $686,307.60 | $58,975.40 | $95,565.06 |
| Randstad Pty Ltd | Senior Program Manager | 27/6/2016 | 31/10/2017 | $766,066.40 | $203,665.00 | $26,565.00 |
| Randstad Pty Ltd | Project Controller | 28/11/2016 | 28/11/2017 | $171,600.00 | $66,432.30 | $20,137.70 |
| Randstad Pty Ltd | Bus Infrastructure Project Officer | 30/1/2017 | 2/11/2017 | $94,008.76 | $17,587.90 | $34,202.86 |
| Randstad Pty Ltd | Senior Business Analyst | 10/2/2017 | 27/11/2017 | $192,471.96 | $32,958.20 | $73,655.46 |
| Randstad Pty Ltd | Bus Infrastructure Project Manager | 3/4/2017 | 18/8/2017 | $72,678.58 | $47,462.80 | - |
| Randstad Pty Ltd | Operation Control Management System Senior Strategic Analyst | 29/5/2017 | 17/8/2018 | $290,594.92 | $104,255.80 | $168,884.32 |
| Randstad Pty Ltd | BI Developer | 28/7/2017 | 2/3/2018 | $142,466.99 | $141,523.80 | $943.19 |
| Randstad Pty Ltd | Finance Officer | 12/7/2017 | 12/1/2018 | $56,863.30 | $48,770.70 | $8,092.60 |
| Randstad Pty Ltd | Project Support Officer | 26/9/2017 | 9/11/2017 | $16,859.67 | $8,408.40 | $8,451.27 |
| Randstad Pty Ltd | Bus Infrastructure Project Support Officer | 4/4/2018 | 30/6/2018 | $26,825.36 | $22,288.20 | $4,537.16 |
| Talent International (Vic) Pty Ltd | IT Project Manager | 6/3/2018 | 7/9/2018 | $125,002.29 | - | $125,002.29 |
| Talent International (Vic) Pty Ltd | Desktop Engineer | 22/2/2018 | 30/6/2018 | $47,924.82 | - | $47,924.82 |
| Talent International (Vic) Pty Ltd | Desktop Engineer | 22/2/2018 | 30/11/2018 | $104,642.40 | - | $104,642.40 |
| Talent International (Vic) Pty Ltd | Technical Business Analyst | 7/3/2018 | 30/11/2018 | $183,352.40 | - | $183,352.40 |
| Talent International (Vic) Pty Ltd | Content Migrator | 27/3/2018 | 11/5/2018 | $10,944.00 | - | $10,944.00 |
| Artisan Recruitment Pty Ltd | Creative Support Services | 20/12/2016 | 19/12/2018 | $4,800,000.00 | - | $2,314,733.66 |
| Creative Recruiters Pty Ltd | Creative Support Services | 20/12/2016 | 19/12/2018 | $1,200,000.00 | - | $517,697.60 |
| Watermark Search International Pty Ltd | Interim Human Resources Advisor | 4/6/2018 | 31/7/2018 | $25,000.00 | $9,648.10 | $15,351.90 |
| **TOTAL** |  |  |  | **$20,193,873.68** | **$5,012,004.80** | **$8,019,198.55** |