# Public Transport Victoria 2014–15 Annual Report – Additional Information

The Directions (FRD22F) of the Minister for Finance, pursuant to the *Financial Management Act 1994* require a range of information to be prepared in relation to the financial year.

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## Declarations of pecuniary interests

Declarations of pecuniary interests have been duly completed by all relevant PTV officers.

## Shares held by senior PTV officers

No shares are held by a senior PTV officer as nominee or held beneficially in a statutory authority or subsidiary.

## Publications

Details of publications produced by PTV and where the publications can be obtained

| **Publication** | **Produced** | **How obtained** |
| --- | --- | --- |
| Track Record issues 59, 60, 61 and 62 | **2014-2015** | Available on the PTV Website, via ‘About PTV’ ‘PTV Data and Reports’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |
| Annual Report 2014-15 | **September 2014** | Available on the PTV Website, via ‘About PTV’ , ‘PTV Data and Reports’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |
| May 2014 Metropolitan Train peak passenger loads | **September 2014** | Available on the PTV Website, via ‘About PTV’, ‘PTV Data and Reports’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |
| May 2014 Yarra Trams Load Standards Survey Report | **September 2014** | Available on the PTV Website, via ‘About PTV’, ‘PTV Data and Reports’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |
| Victorian Fares and Ticketing Manual – 1 January 2015 | **January 2015** | Available on the PTV Website, via ‘Tickets’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |
| 2015 PTV Network Revenue Protection Plan | **March 2015** | Available on the PTV Website, via ‘About PTV’, ‘PTV Data and Reports’ at [ptv.vic.gov.au](file:///C%3A%5CUsers%5CMilesJ%5CAppData%5CLocal%5CTemp%5CnotesC323BB%5Cptv.vic.gov.au) |

## Changes in prices, fees, charges, rates and levies

Other than the indexation of fees and fines published online at [economicdevelopment.vic.gov.au](http://transport.vic.gov.au) , the only changes in the 2014-2015 financial year for prices, fees, charges, rates and levies charged by Public Transport Victoria were the 1 January 2015 Zone 1 and 2 changes and the introduction of the Free Tram Zone.

On 1 January 2015 public transport fares in Victoria increased by an average of 4.8 per cent.

Since 1 January 2015, Victorians have enjoyed more affordable public transport with the introduction of Zone 1 fares for travel across Zones 1 and 2.

An example of this Zone 1 and 2 change is provided. Complete fare details can be found in *Victorian Fares and Ticketing Manual*.

The new fares are contained in the *Victorian Fares and Ticketing Manual*, published on the Public Transport Victoria website ([www.ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual](http://www.ptv.vic.gov.au/tickets/Victorian-fares-and-ticketing-manual)).

**2014 – Metropolitan fare**

**myki money 2 hour fare**

| **Zones** | **Full 2 hour** |
| --- | --- |
| Zones 1–2 | 6.06 |
| Zone 1 | 3.58 |
| Zone 2 | 2.48 |

**From 1 January 2015 – Metropolitan fare**

**myki money 2 hour fare**

| **Zones** | **Full 2 hour** |
| --- | --- |
| Zones 1–2  | 3.76 |
| Zone 1 | 3.76 |
| Zone 2 | 2.60 |

The Free Tram Zone in Melbourne’s CBD was also introduced on 1 January 2015. The new Free Tram Zone spans the area between Queen Victoria Market, Victoria Harbour in Docklands, Spring Street on the CBD edge and Flinders Street Station and Federation Square.

More than 70 tram stops in Melbourne's CBD and Docklands were made over to include customer information and ensure easy recognition of the zone, and the launch was supported by a widespread stakeholder information campaign both to customers and industry.

## Major external reviews

| **Major review** | **Conducted by** | **Purpose** | **Completed** |
| --- | --- | --- | --- |
| Coronial Investigation of Twenty-six Rail Crossing Deaths in Victoria.  | Coroners Court of Victoria | The inquest into the Kerang Level Crossing Incident resulted in report recommendations focusing on human factors, infrastructure, standards, warning systems and interagency cooperation. | July 2014 |
| Coordinating Public Transport | The Victorian Auditor-General’s Office | Performance audit undertaken to assess PTV’s progress and effectiveness in coordinating public transport services.  | August 2014 |
| Managing the Environmental Impacts of Transport | The Victorian Auditor-General’s Office | Performance audit undertaken to assess whether the environmental impacts of transport are being effectively managed. | August 2014 |
| Financial Audit 2013-14 | The Victorian Auditor-General’s Office | To express an opinion on the financial report required under the *Audit Act 1994*. | September 2014 |
| Operation Fitzroy Special Report | Independent Broad-based Anti-corruption Commission | An investigation into allegations of serious corruption by former employees of the Department of Transport/Public Transport Victoria. | October 2014 |
| Responses to 2012-13 Performance Audit Recommendations | The Victorian Auditor-General’s Office | Examined whether public sector agencies subject to performance audit recommendations in 2012-13 could provide responses in a timely manner, outline actions taken and report on how these are being monitored. | February 2015 |
| Digital Dashboard – Status Review of ICT Projects and Initiatives | The Victorian Auditor-General’s Office | Performance audit that focused on reviewing selected public sector ICT projects and expenditure. | April 2015 |
| Tendering of Metropolitan Bus Contracts  | The Victorian Auditor-General’s Office | Performance audit that examined whether the state has effectively secured value for money from the Melbourne Metropolitan Bus Franchise. | May 2015 |
| Operational Effectiveness of the myki Ticketing System | The Victorian Auditor-General’s Office | Performance audit that examined the operational effectiveness of the myki ticketing system and whether the arrangements in place for the system’s implementation and ongoing management are effective.  | June 2015 |
| Delivering Services to Citizens and Consumers via Devices of Personal Choice – Phase 1 | The Victorian Auditor-General’s Office | Performance audit that examined the strategies in place to deliver services via digital devices, how these strategies were being implemented and the extent to which services were already being provided. | June 2015 |

## Major research and development activities

| **Title** | **Organisation** | **Terms of reference summary** |
| --- | --- | --- |
| Validation Rate Survey and Patronage Estimation | PTV | Monthly survey on each metropolitan public transport mode to enable monthly patronage estimation. |
| Fare Evasion and Valid Concession Percentage Survey | Multimodal Solutions | Biannual survey to estimate the rate of fare evasion on each metropolitan mode and on V/Line trains. |
| Passenger Counting Surveys | PTV / Hoban Recruitment | Annual survey on metropolitan train and tram modes to understand passenger usage and capacity of the network to meet demand in Peak travel periods. |
| Origin Destination Surveys | PTV | Surveys on each metropolitan mode (approximately once every two years on each mode) to understand where, when and why people travel. |
| Customer Satisfaction Monitor  | Wallis Research | Quarterly satisfaction monitor of passengers using metropolitan and regional modes of public transport. |
| Public Transport Tracker Research | Nature Research | Quarterly tracking study of metropolitan public transport users which tracks use (current, past and intended) and customer perceptions. |
| PTV Online Panel | EYSweeney | Online community of metropolitan and regional public transport users to complete travel diaries, polls and surveys through the year. |
| Regional Rail Link Communication | EYSweeney | Groups and workshops to inform the development of PTV’s 2015 Strategic Communication Program for Regional Rail Link. |
| Customer Standards Development | EYSweeney | Intercept surveys to establish customer satisfaction levels with the trip just taken on each metropolitan mode. |

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## Overseas visits

| **PTV staff member** | **Position** | **Destination** | **Purpose of Travel** | **Outcome** | **Date of Departure** | **Date of Return** | **Official Working Days** | **Approved Estimated Costs** |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Alan Feddaand Melanie Nanscawen | Director, Customer Experience, and Director, Marketing and Network Development | London, Zurich, Milan, Vienna | UITP Conference and associated Transport Authorities  | Engaged with international authorities on Authorised Officer training, way-finding, multimodal coordination, customer information streams and 24 hour public transport. | 02/06/2015 | 15/06/2015  | 13 | $30,041.20 |
| Warwick Horsley | Head of Operations and Performance | London, Paris  | Management training course. Visits to transport operator and authority. | Broadened professional and management knowledge. Met with authorities and operators to gain further experience of public transport operations. | 02/05/2015 | 22/05/2015 | 13 | $3,125.44 |
| Warwick Horsley | Head of Operations and Performance | Singapore | Management training course. Visits to transport operator and authority. | Broadened professional and management knowledge. Met with authorities and operators to gain further experience of public transport operations. | 24/06/2015 | 11/07/2015 | 13 | $5,954.67 |
| Warwick Horsley | Head of Operations and Performance | Hong Kong | Presented paper at Asia Pacific 2015 Rail Conference. | Engaged with international authorities. | 29/03/2015 | 03/04/2015 | 5 | $8,697.62 |
| Ian Dobbs | Chairman | Milan | UITP Conference | Elevated PTV’s global profile.Engaged with international authorities. | 06/06/2015 | 11/06/2015 | 5 | $2,894.92 |

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## Promotions and marketing

Details of major promotional, public relations and marketing activities undertaken by PTV to develop community awareness of the services it provides are published in the Annual Report.

## Occupational health and safety

Details of assessments and measures undertaken to improve the occupational health and safety of PTV people are published in the Annual Report.

## Industrial relations

PTV has a constructive relationship with the Community and Public Sector Union (CPSU) and the Rail, Tram and Bus Union (RTBU) which represent a number of PTV employees. PTV has been working closely with unions and employees to bring about organisational changes aligned to a new operating model.

The current PTV Enterprise Agreement will nominally expire on 31 December 2015, and negotiations are expected to commence in the second half of 2015.

During the 2014-15 financial year, PTV has not had any lost time through industrial disputes or accidents.

| **Reason** | **Time lost (person days)** |
| --- | --- |
| Industrial accidents | 0 |
| Industrial disputes | 0 |

## Major committees sponsored by PTV

A list of major committees sponsored by PTV, the purpose of each committee and the extent to which the purpose has been achieved

| **Major committee** | **Purpose** | **Extent of purpose achieved** |
| --- | --- | --- |
| PTV Audit and Risk Committee | This Committee assists the PTV Board in fulfilling its responsibilities related to PTV’s financial performance and the financial reporting process. The Committee is also responsible for the sign-off of accounting policies, the operation and implementation of PTV’s risk management framework and compliance with the various directions and procedures contained in the standing directions of the Minister for Finance. | The Committee held six meetings between 1 July 2014 and 30 June 2015, and oversaw a range of internal audit activities, including PTV’s financial management compliance as well as review of the annual financial statements. The Committee also provided independent guidance and advice on PTV’s enterprise risk management framework and insurance arrangements. |
| PTV Health, Safety andEnvironment Committee | This Committee of the PTV Board promotes a strong and proactive culture which values health, safety and the environment throughout PTV, by reviewing and monitoring policies and compliance. | The Sub-committee met four times this year. A Terms of Reference was agreed, and areas of focus included reduction programs for SPADs (Signal Passed at Danger) on the rail network and a review of slips, trips and falls on E-Class trams. The Sub-committee endorsed PTV’s application for membership with the Infrastructure Sustainability Council of Australia, which has been accepted. The Sub-committee was briefed on and supported the growth of OHS committee members, increase of safety awareness in the office and incident reporting. |
| PTV RemunerationCommittee | This Committee assists the board to ensure that PTV has coherent remuneration policies and practices which enable it to attract and retain appropriate staffing resources. | The Committee held four meetings between 1 July 2014 and 30 June 2015. Matters considered by the Committee included executive remuneration, building capability through the learning and development budget, a new EBA and organisational redesign matters. |
| Melbourne UndergroundRail Loop Emergency Management AdvisoryCommittee | The Committee is chaired by PTV and provides a forum for DEDJTR, Metro Trains Melbourne (MTM), police and emergency services to meet and discuss emergency management and operational level emergency. | The committee met quarterly during the financial year and has fostered a high level of cooperation between the parties. Achievements have included alignment of emergency management and training plans, assessment of these by the emergency services, and joint site visits. |
| Safe Travel Taskforce | To provide a forum for PTV, Victoria Police, public transport operators, and other key stakeholders including DEDJTR, DOJR, Taxi Services Commission, City of Melbourne and Crime Stoppers to improve safety and perceptions of safety on the public transport network by sharing information and working together to coordinate initiatives. | The Taskforce is developing a Framework to improve personal safety and perceptions of safety on the network. This Framework will build on previous work by supporting cross-agency collaboration, and will incorporate existing joint operations and intelligence sharing processes. |
| Revenue Protection Plan Implementation Committee | To provide a forum for PTV, DEDJTR and public transport operators to coordinate activities to reduce fare evasion, as agreed in the *Network Revenue Protection Plan*. | A coordinated approach to revenue protection continues through the *Network Revenue Protection Plan*, which is implemented by this committee. Activities in the 2015 plan include using an evidence-based approach to deploying Multi-Modal Authorised Officers, monitoring the impact of penalty fares and assessing the impact of 1 January 2015 fare changes. The May 2015 survey found that fare compliance on the metropolitan network was at its highest level since surveys began in 2005. |
| Victorian Equal Opportunity and Human Rights Commission Consultative Committee | To facilitate the discussion of policy initiatives and issues and concerns regarding the administration and implementation of the *Equal Opportunity Act 2010, Racial and Religious Tolerance Act 2001* and the *Charter of Human Rights and Responsibilities Act 2006.* | The committee met twice this financial year to discuss how PTV monitors discrimination in the customer complaints process, penalty fares, train boarding, disability awareness training and assistance animals on public transport. |
| Customer Feedback Industry Roundtable (CFIR) | To provide a forum for customer feedback managers from across the public transport industry to identify, analyse and respond to complaint trends from customers and systemic issues. | The CFIR met quarterly throughout the financial year. Following the completion of the inaugural Complaint Handling Audit in December 2014, CFIR's primary focus switched to improving the quality of complaint handling across the industry. |
| Public Transport Access Committee (PTAC) | To provide independent strategic advice to the Minister for Public Transport with the aim of improving public transport access for people with a disability or mobility issues. PTAC members have extensive experience and knowledge regarding issues that affect people with a disability or mobility restriction and older people. | The most recent PTAC terms of appointment expired on 30 May 2015 and the Minister for Public Transport is currently considering options for reappointment. PTAC achievements are documented in the *PTAC Achievements Report* available on the PTV website.  |
| Public TransportOperators’ Committee (PTOC) | Monthly meeting of public transport operators and key transport contributors to identify, discuss and resolve public transport accessibility issues for people with a disability or mobility restriction. | PTOC continues to promote strong engagement and collaboration between operators which has resulted in notable achievements over the past year. These include the introduction of the National Relay Service in the PTV call centre, a thorough analysis of complaints data specifically regarding accessibility, and ongoing lobbying to ensure that operator action plans are completed. |

## Consultancies and contractors

This section details all consultancies and contractors including:

* consultants/contractors engaged;
* services provided; and
* expenditure committed to for each engagement.

**Note:**

*Contractor*

A contractor is an individual or organisation that is formally engaged to provide works or services for or on behalf of an entity. This definition does not apply to casual, fixed-term or temporary employees directly employed by the entity.

*Consultancy*

A consultant is a particular type of contractor that is engaged primarily to perform a discrete task for an entity that facilitates decision making through:

* provision of expert analysis and advice; and/or
* development of a written report or other intellectual output.

*Future expenditure*

Future expenditure is the difference between the total contract value signed off, less expenditure incurred during the 2014-15 financial year.

## Consultants

| **Supplier Name** | **Description** | **Start date** | **End date** | **Total approved project fee (excluding GST)($’000)** | **Expenditure 2014-15 (excluding GST)($’000)** | **Future expenditure (excluding GST)($’000)** |
| --- | --- | --- | --- | --- | --- | --- |
| **AECOM AUSTRALIA PTY LTD** | Demand Forecasts – Rail Planning Studies for Geelong and Melton | 22/06/2015 | 30/03/2016 | $220 | $0 | $220 |
| Planning & Environment Advisory – Mernda Rail Extension Project | 1/06/2015 | 30/11/2015 | $232 | $0 | $232 |
| Tram Stop Assessment – Routes 19, 55 and 59 | 1/09/2014 | 31/10/2014 | $111 | $111 | $0 |
| Preliminary Design – Calder Park stabling | 15/07/2013 | 31/12/2014 | $432 | $17 | $415 |
| Review and Constructability – Albion East alignment | 2/09/2013 | 29/11/2014 | $94 | $18 | $77 |
| Modelling for Network Development Plan and Business Case evaluation | 17/09/2013 | 30/06/2015 | $110 | $55 | $55 |
| Planning and Environmental services – Caroline Springs Station | 9/12/2013 | 31/07/2014 | $20 | $4 | $16 |
| Electrification via Regional Rail Link – Geelong Rail Corridor | 14/01/2014 | 30/06/2015 | $223 | $33 | $189 |
| Geelong – Torquay Rail Study | 24/02/2014 | 30/06/2016 | $49 | $24 | $25 |
| Preliminary Design – Ballarat West Train Stabling and Maintenance Facility | 19/03/2014 | 14/05/2014 | $16 | $16 | $0 |
| Pakenham East stabling yards approvals | 14/03/2014 | 1/08/2014 | $170 | $165 | $5 |
| Engagement of Non-Agency Contractor | 11/04/2014 | 30/04/2014 | $13 | $13 | $0 |
| (Four Step) Demand Forecasting – Melbourne Rail Link | 1/07/2014 | 30/03/2016 | $880 | $367 | $513 |
| **ALLENS** | Legal Services – Ticketing Services Retender | 1/11/2014 | 31/10/2016 | $2,000 | $818 | $1,182 |
| **AMCL PTY LTD** | Accreditation Assessment Services – ISO 55001 | 31/03/2015 | 31/12/2015 | $242 | $25 | $217 |
| **AQUENTA CONSULTING PTY LTD** | Cost Planner – Melbourne Rail Link Business Case | 30/10/2014 | 30/06/2015 | $210 | $113 | $97 |
| Independent Cost Estimator – Cranbourne/Pakenham Line Upgrade | 1/06/2015 | 30/09/2015 | $233 | $0 | $233 |
| Project Control Management – Major Project | 28/05/2015 | 30/06/2016 | $3,479 | $0 | $3,479 |
| **ARTLIVEMEDIA PTY LTD** | Customer Information and Digital Channel Manager | 11/03/2015 | 31/03/2015 | $80 | $49 | $31 |
| PTV's Digital Standards | 13/10/2014 | 31/12/2014 | $132 | $64 | $69 |
| Feedback Review – Customer Experience Standards | 20/12/2014 | 23/01/2015 | $34 | $29 | $5 |
| Customer Impact Assessment | 31/12/2014 | 31/12/2015 | $67 | $14 | $53 |
| **ARUP PTY LTD** | Dwell Time Modelling – Cranbourne/Pakenham Rail Corridor Project | 23/07/2014 | 30/11/2014 | $15 | $15 | $0 |
| Acoustic Services – Melton Corridor Upgrade | 7/09/2014 | 30/07/2015 | $33 | $30 | $3 |
| Feasibility Study – Partial opening of the Southern Cross Station subway | 27/10/2014 | 23/03/2015 | $161 | $159 | $2 |
| **AURECON AUSTRALASIA PTY LTD** | Land related Survey Activities – South Morang | 11/03/2015 | 30/04/2015 | $23 | $16 | $6 |
| Power Engineer  | 8/12/2014 | 27/02/2015 | $153 | $95 | $58 |
| Lift study – Parliament Station Southern Concourse | 20/10/2014 | 30/04/2015 | $39 | $13 | $26 |
| Technical Advice - Mernda Rail Extension - HV Induction Assessment | 27/04/2015 | 19/06/2015 | $50 | $0 | $50 |
| Technical Review – Thermal Capacity of Contact Wire System | 3/02/2015 | 23/02/2015 | $27 | $0 | $27 |
| Asset Condition Report – Ticketing Services Retender | 12/01/2015 | 5/05/2015 | $177 | $176 | $2 |
| Principal Subject Engineers – Cranbourne/Pakenham Rail Corridor Project  | 1/04/2014 | 30/09/2015 | $505 | $236 | $269 |
| **AURECON AUSTRALIA PTY LTD** | Strategic Land Holdings Review – Network update and mapping | 6/01/2014 | 26/02/2015 | $77 | $7 | $70 |
| **BEVINGTON GROUP** | PTV's Strategic Operating Model | 15/11/2014 | 30/09/2015 | $492 | $282 | $210 |
| PTV On-Boarding Process Re-engineering | 1/05/2015 | 31/12/2015 | $56 | $0 | $56 |
| Value Chain and Process Review | 23/06/2014 | 29/08/2014 | $186 | $186 | $0 |
| **CAPGEMINI AUSTRALIA PTY LIMITED** | Enterprise Resource Planning Requirements Gathering and Contract Management System Market Scan | 4/01/2015 | 30/03/2015 | $77 | $72 | $5 |
| **CORPORATE VALUE ANALYTICS PTY LTD** | Review – Allocation of Farebox | 28/04/2014 | 16/05/2014 | $24 | $20 | $4 |
| **CSC AUSTRALIA PTY LIMITED** | PTV Audit – Infrastructure Control Systems | 5/02/2015 | 20/03/2015 | $58 | $58 | $0 |
| **D & D TAXATION CONSULTING PTY LTD** | Fringe Benefits Tax Advice – ATO Private Ruling Application | 1/01/2015 | 31/05/2015 | $30 | $0 | $30 |
| **DELOITTE TOUCHE TOHMATSU** | Commercial and Financial Advisory Services – Ticketing Services Retender | 1/09/2014 | 4/09/2015 | $3,318 | $1,515 | $1,803 |
| Long Term Vision and Procurement Strategy – Metropolitan Bus Services | 1/10/2014 | 19/12/2014 | $255 | $235 | $20 |
| Contract Assessment – Metropolitan Bus Franchising Project | 2/03/2015 | 15/08/2015 | $240 | $80 | $160 |
| Commercial and Financial Advisory Services – Ticketing Services Retender | 26/06/2014 | 4/10/2014 | $132 | $120 | $12 |
| **DLA PIPER AUSTRALIA** | Contract Advice – Tram Power Upgrade Project | 14/08/2014 | 30/06/2015 | $13 | $12 | $1 |
| **ECOLOGY & HERITAGE PARTNERS** | Ecology Assessment and Cultural Heritage Advice – Mernda Integrated Transport Extension | 14/07/2014 | 30/11/2014 | $11 | $11 | $0 |
| **ERNST & YOUNG** | IT Strategy | 26/11/2014 | 31/12/2014 | $65 | $65 | $0 |
| Desktop Review – Metropolitan Rolling Stock Procurement | 23/03/2015 | 30/04/2015 | $47 | $47 | $0 |
| Advice – Procurement Reform | 5/09/2014 | 22/09/2014 | $45 | $29 | $17 |
| Services and Awareness Training – Fraud and Corruption Control | 13/01/2014 | 30/09/2014 | $136 | $47 | $90 |
| **EVERYTHING INFRASTRUCTURE SERVICES PTY LTD** | Commercial and Transaction Services – Rolling Stock and Depot Project | 1/05/2015 | 30/06/2016 | $2,521 | $0 | $2,521 |
| **FUJITSU AUSTRALIA LTD** | Review – Intellectual Property of the myki system | 25/05/2015 | 26/06/2015 | $150 | $137 | $13 |
| **GHD PTY LTD** | Options Assessment – Nicholson Village Tram Stops | 11/05/2015 | 30/06/2015 | $20 | $5 | $15 |
| Tram Stop Assessment – Routes 72, 86 and 109 | 1/09/2014 | 31/12/2014 | $99 | $99 | $0 |
| **HALCROW PACIFIC PTY LTD** | Independent Safety Assessment – Yarra Trams Substation Program | 1/04/2015 | 14/09/2015 | $167 | $0 | $167 |
| **HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD** | Commercial Adviser – Network Operations | 8/09/2014 | 30/09/2015 | $352 | $167 | $185 |
| Project Manager – Ticketing Services Retender | 23/02/2015 | 19/02/2016 | $721 | $37 | $684 |
| Rail Simulation and Timetable Support | 24/03/2014 | 20/06/2014 | $73 | $19 | $53 |
| **HYDER CONSULTING (AUSTRALIA) PTY LTD** | Tram Stop Assessment – CBD and Route 11 | 7/10/2014 | 31/03/2016 | $63 | $63 | $0 |
| Concept Design Preparation – Station and Interchange Upgrade Program | 16/09/2013 | 31/12/2013 | $135 | $27 | $108 |
| Car Park Extension Design – Berwick Station | 7/10/2013 | 31/01/2014 | $69 | $5 | $64 |
| Dandenong Station and modal interchange | 31/10/2013 | 31/01/2014 | $18 | $3 | $16 |
| Concept Design – Huntingdale Railway Station car park | 3/03/2014 | 25/07/2014 | $19 | $4 | $15 |
| Traffic Studies and Cost Estimation – Stations and Modal Interchange Program | 5/03/2014 | 30/07/2014 | $24 | $3 | $21 |
| Car Parking studies – South Morang and Craigieburn | 23/06/2014 | 30/05/2015 | $16 | $16 | $0 |
| **INDEC PTY LTD** | Technical Advisory Services – High Capacity Metropolitan Trains Project | 1/05/2015 | 30/06/2016 | $4,999 | $0 | $4,999 |
| **INTERFLEET TECHNOLOGY PTY LTD** | Independent Review – E-Class Trams Slips/Trips/Falls | 18/05/2015 | 5/07/2015 | $66 | $0 | $66 |
| Data Review and Analysis – Signals Passed at Danger | 15/03/2014 | 1/05/2014 | $84 | $57 | $27 |
| **JACOBS GROUP (AUSTRALIA) PTY LTD** | Demand Forecasting – Rail Planning Studies – Melbourne Airport and Fishermans Bend | 22/06/2015 | 30/03/2016 | $231 | $0 | $231 |
| Parkville Transport Strategy | 1/09/2014 | 26/09/2014 | $26 | $26 | $0 |
| Review – Accessible Toilets at Unstaffed Stations | 4/05/2015 | 30/06/2015 | $44 | $30 | $14 |
| Stakeholder Engagement Services | 9/02/2015 | 14/08/2015 | $64 | $31 | $33 |
| Electrolysis Mitigation – Sunbury, Jackson Hill and Diggers Rest Substation areas | 5/02/2014 | 1/03/2015 | $204 | $90 | $114 |
| Demand Model Enhancement and Demand Forecasting | 25/03/2014 | 31/03/2015 | $211 | $134 | $77 |
| ClicSim Modelling – Melbourne Rail Link | 30/06/2014 | 30/06/2015 | $181 | $101 | $80 |
| Network Change Modelling – Port Junction/Fishermans Bend  | 12/05/2014 | 26/10/2014 | $28 | $28 | $0 |
| **KELLOGG BROWN & ROOT PTY LTD** | Environmental Management Services – South Morang Rail Extension Project | 22/11/2013 | 30/06/2016 | $145 | $34 | $110 |
| **KNIGHT FINANCE PTY LTD** | Financial Specialist Services – Rolling Stock and Depot Project | 1/05/2015 | 30/06/2016 | $488 | $0 | $488 |
| **KPMG** | Review – MTM's Project Labour True-up | 23/03/2015 | 30/06/2015 | $9 | $0 | $9 |
| Advice – Metropolitan Train and Tram Franchising | 17/02/2015 | 30/06/2015 | $202 | $0 | $202 |
| Review – Sunstone commercial arrangements | 23/03/2015 | 30/04/2015 | $150 | $0 | $150 |
| Advice – Procurement Reform | 2/05/2014 | 31/05/2014 | $22 | $22 | $0 |
| Investigation Services | 30/06/2014 | 30/09/2014 | $83 | $81 | $2 |
| **MAINROBIN PTY LTD** | Technical Advisory Services – Smartcard Ticketing | 5/01/2015 | 31/03/2016 | $529 | $123 | $406 |
| **METRO TRAINS MELBOURNE PTY LTD** | Fire and Life Safety Upgrade – Melbourne Underground Rail Loop | 16/04/2014 | 31/12/2015 | $1,294 | $857 | $437 |
| **NETWORK RAIL CONSULTING PTY LTD.** | Peer Review – Geelong Corridor Study | 17/04/2015 | 30/06/2015 | $41 | $0 | $41 |
| **NICTA (NATIONAL ICT AUSTRALIA)** | Project Support – Data Analytics Platform | 19/01/2015 | 22/07/2015 | $84 | $68 | $16 |
| **NORTHBROOKE CONSULTING GROUP PTY LTD** | Provision of Commercial Advisory Services – Rolling Stock and Depot Project | 1/05/2015 | 30/06/2016 | $573 | $0 | $573 |
| **OASIS COMMUNICATIONS** | Business Improvement Project – V/Line Reservations | 23/03/2015 | 10/04/2015 | $18 | $17 | $2 |
| **O'CONNOR MARSDEN & ASSOCIATES** | Professional Services (Probity Advisory) – Train and Tram Franchising | 20/04/2015 | 30/05/2015 | $11 | $0 | $11 |
| Probity Advisory Services – Major Projects | 11/05/2015 | 30/11/2016 | $64 | $11 | $53 |
| Probity Auditing – Ticketing Services Retender | 21/07/2014 | 30/12/2016 | $222 | $0 | $222 |
| **OPUS INTERNATIONAL CONSULTANTS** | Concept Design – Moe Station | 11/08/2014 | 30/06/2015 | $36 | $31 | $5 |
| Future Land Use Assessment – Roxburgh Park | 5/11/2014 | 30/06/2015 | $40 | $40 | $0 |
| **OPUS RAIL PTY LTD** | Workforce Planning Methodology Support | 23/02/2015 | 31/12/2015 | $75 | $0 | $75 |
| Engineering Management – Cranbourne Pakenham Rail Corridor Project | 1/04/2014 | 30/03/2015 | $617 | $451 | $166 |
| Concept Planning – Proposed Beveridge, Lockerbie and Sunbury North Stations | 30/05/2014 | 31/07/2014 | $45 | $45 | $0 |
| Upgrade Planning – Donnybrook Station  | 25/06/2014 | 29/08/2014 | $48 | $44 | $4 |
| **PARADIGM ADVISORY PTY LTD** | Commercial and Financial Services – Rolling Stock and Depot Project | 1/05/2015 | 30/06/2016 | $415 | $0 | $415 |
| **PARSONS BRINCKERHOFF AUSTRALIA PTY LTD** | Advice – Rail Operations and Transport Planning | 22/06/2015 | 31/07/2015 | $25 | $0 | $25 |
| **PHOENIX IT & T CONSULTING PTY LIMITED** | Consultancy Services – Customer Service Standard Project | 19/06/2014 | 3/10/2014 | $425 | $407 | $17 |
| **PORTLAND GROUP PTY LTD** | Bus Infrastructure Sourcing | 30/03/2015 | 30/04/2015 | $41 | $0 | $41 |
| **PRICEWATERHOUSECOOPERS** | Financial Modelling – Impact of Public Transport Reforms | 3/09/2014 | 30/11/2014 | $59 | $59 | $0 |
| Review and Applying Best Practice – Metropolitan Train and Tram Franchising | 1/12/2014 | 3/03/2015 | $136 | $9 | $128 |
| Demand forecast and Elasticity Modelling | 12/08/2014 | 2/12/2014 | $351 | $304 | $47 |
| Project Assurance – Ticketing Services Retender | 10/09/2014 | 30/06/2017 | $1,336 | $72 | $1,265 |
| Review – Authorised Officer Training | 20/05/2015 | 30/09/2015 | $335 | $0 | $335 |
| Price Elasticity Research | 14/04/2014 | 30/08/2014 | $321 | $163 | $158 |
| Advisory Services – Revenue Policy | 23/06/2014 | 12/12/2014 | $435 | $375 | $60 |
| **PROJECT7 CONSULTANCY PTY LTD** | Performance Representation Services | 21/10/2014 | 31/01/2015 | $115 | $108 | $7 |
| **RED ROCK CONSULTING** | Support – Enterprise Project Portfolio Management System | 2/02/2015 | 28/01/2018 | $1,186 | $482 | $704 |
| **RISK LOGIC PTY LTD** | Business Continuity Plan | 17/04/2015 | 17/10/2015 | $36 | $27 | $10 |
| **SENVERSA PTY LTD** | Environmental Clean Up Review – North Fitzroy and Doncaster Bus Depots  | 23/03/2015 | 30/06/2015 | $140 | $11 | $129 |
| **SINCLAIR KNIGHT MERZ PTY LTD** | Study of alternative motorised devices that could be applied at stations and on platforms | 2/06/2014 | 10/07/2014 | $25 | $12 | $12 |
| **SMS MANAGEMENT & TECHNOLOGY PTY LTD** | Professional Services – Operator Payment System Project | 26/06/2014 | 20/09/2014 | $40 | $23 | $17 |
| **SOLE TRADER CONSULTANT** | Forensic Services | 20/02/2015 | 30/06/2015 | $93 | $64 | $29 |
| **SOLE TRADER CONSULTANT** | Fire and Life Safety Upgrade – Parliament South | 11/03/2015 | 26/06/2015 | $88 | $69 | $20 |
| **SOLE TRADER CONSULTANT** | Business Case – Tram Stop Upgrade Program | 19/08/2014 | 31/12/2014 | $51 | $39 | $12 |
| Network Planning - Wyndham Bus Timetable Development | 23/02/2015 | 31/02/2015 | $49 | $40 | $9 |
| **THE FACULTY MANAGEMENT CONSULTANTS PTY LTD** | Finalisation – Procurement Policy and Procurement Reform Framework | 16/02/2015 | 22/05/2015 | $79 | $50 | $29 |
| Review – Procurement Policy and Procurement Reform Framework | 12/01/2015 | 16/01/2015 | $10 | $10 | $0 |
| **TOXTETH PARTNERS** | Project Director Services – Rolling Stock and Depot Project | 1/05/2015 | 30/06/2016 | $819 | $0 | $819 |
| **TRAFFIX GROUP PTY LTD** | Advice – Priority Measures for Mernda Bus Services | 6/10/2014 | 29/10/2014 | $23 | $23 | $0 |
| **URS AUSTRALIA PTY LTD** | Rail Operations and Systems Engineering Advisor | 4/11/2013 | 31/08/2015 | $1,830 | $1,152 | $678 |
| Operations Planning – Cranbourne Pakenham Rail Corridor Project | 1/04/2014 | 30/09/2015 | $1,586 | $1,242 | $344 |
| **VEITCH LISTER CONSULTING PTY LTD** | Demand Forecasting – Melbourne Rail Link | 16/07/2014 | 31/12/2015 | $483 | $240 | $242 |
| **VICTRACK** | Management Fee – Four Work Packages –Bus Infrastructure Project | 10/04/2015 | 30/06/2015 | $715 | $0 | $715 |
| **WORLEYPARSONS SERVICES PTY LIMITED** | DDA Compliance Investigation – Metropolitan Bus Stops | 17/04/2014 | 1/05/2014 | $23 | $23 | $0 |
| **GRAND TOTAL** | $42,143 | $13,369 | $28,776 |

## Contractors

| **Supplier Name** | **Description** | **Start date** | **End date** | **Total approved project fee (excluding GST) ($’000)** | **Expenditure 2014-15 (excluding GST) ($’000)** | **Future expenditure (excluding GST) ($’000)** |
| --- | --- | --- | --- | --- | --- | --- |
| **ADVISIAN PTY LTD** | Review – Preston Depot and Tram Power Upgrade Project | 5/08/2014 | 3/10/2014 | $109 | $99 | $10 |
| **ARUP PTY LTD** | Project Manager – Integrated Major Projects Branch | 11/03/2015 | 14/09/2015 | $161 | $39 | $122 |
| **CLICKS RECRUIT (AUSTRALIA) PTY LTD** | Temporary Database Administrator | 11/03/2014 | 26/06/2014 | $53 | $7 | $46 |
| Technical Writer – Ticketing Services Retender  | 2/07/2014 | 24/09/2015 | $225 | $158 | $67 |
| Technical Writer – API Suite Extension Program | 18/08/2014 | 30/06/2015 | $62 | $54 | $8 |
| Professional Services – Ticketing Services Retender  | 21/10/2014 | 28/11/2014 | $24 | $22 | $2 |
| Senior Business Analyst – Ticketing Services Retender | 19/01/2015 | 19/12/2015 | $11 | $10 | $1 |
| Project Manager – Metrol Replacement Project | 1/04/2015 | 31/10/2015 | $195 | $60 | $134 |
| **CURRAN & ASSOCIATES PTY LIMITED** | Customer Information and Digital Lead | 24/11/2014 | 30/06/2015 | $88 | $45 | $43 |
| **FIRST INTERNATIONAL MANAGEMENT PTY LTD** | Director – Major Projects | 27/04/2015 | 26/04/2017 | $1,220 | $65 | $1,155 |
| **HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD** | Creation of Project Hub – PTV intranet | 23/10/2013 | 31/03/2015 | $192 | $87 | $105 |
| Project Manager – Bus Tracking System and DVIA 4 Project | 6/01/2014 | 31/12/2014 | $261 | $130 | $132 |
| Project Support Officer | 6/01/2014 | 30/11/2014 | $78 | $32 | $46 |
| Project Manager | 10/02/2014 | 24/12/2014 | $257 | $167 | $89 |
| Temporary Employment Contract – Strategy and Transformation | 10/03/2014 | 29/08/2014 | $68 | $27 | $42 |
| Project Manager – PASS Replacement Project | 31/03/2014 | 24/04/2015 | $274 | $221 | $53 |
| Project Manager – School Bus Reform | 25/03/2014 | 30/11/2015 | $404 | $211 | $193 |
| Administrative Officer – Human Resources | 24/03/2014 | 30/01/2015 | $78 | $45 | $33 |
| PTV Business Support – Document Management Specialist | 5/05/2014 | 7/03/2015 | $110 | $93 | $18 |
| Scoping and Costing Support – Cranbourne Pakenham Supplementary Works | 19/05/2014 | 31/12/2015 | $322 | $186 | $137 |
| Project Manager – HASTUS | 2/06/2014 | 31/12/2015 | $215 | $121 | $94 |
| Document Preparation and Support – Network Development Plans | 2/06/2014 | 30/06/2015 | $113 | $109 | $5 |
| Communications Advisor – Communications  | 30/03/2014 | 30/06/2014 | $45 | $3 | $43 |
| –Lawyer – Governance and Legal | 4/08/2014 | 1/08/2015 | $162 | $132 | $30 |
| –Projects Coordinator – Governance and Legal | 23/07/2014 | 31/10/2014 | $35 | $32 | $3 |
| Program Director – Tram Route 11 | 1/08/2014 | 31/07/2015 | $118 | $6 | $112 |
| Executive Assistant – Marketing and Product Development | 1/09/2014 | 13/10/2014 | $16 | $14 | $3 |
| Organisational Change Lead | 25/08/2014 | 23/11/2015 | $331 | $153 | $178 |
| Executive Assistant – Communications | 22/07/2014 | 30/09/2014 | $18 | $15 | $3 |
| Administrative Assistant – Office of the CEO | 3/09/2014 | 31/12/2015 | $149 | $75 | $74 |
| Executive Assistant – Customer Experience | 4/09/2014 | 31/10/2014 | $17 | $15 | $2 |
| Project Support Officer – Marketing and Product Development | 8/09/2014 | 17/10/2014 | $15 | $11 | $3 |
| Technical Support – Tram Fleet and Infrastructure Project | 8/09/2014 | 26/06/2015 | $130 | $125 | $5 |
| Project Manager – Customer Experience | 24/09/2014 | 19/02/2016 | $270 | $107 | $163 |
| Executive Assistant – Network Planning | 29/09/2014 | 31/10/2014 | $8 | $7 | $1 |
| Staff Services Order – Lawyer | 30/09/2014 | 30/06/2015 | $90 | $68 | $22 |
| Executive Assistant – Communications | 18/11/2014 | 5/12/2014 | $5 | $5 | $0 |
| Technical Policy Writer – Asset and Program Management | 22/12/2014 | 30/06/2015 | $77 | $6 | $71 |
| Program Manager – HASTUS Hastop Module | 5/01/2015 | 30/06/2015 | $119 | $97 | $23 |
| Receptionist and Records Officer | 2/02/2015 | 13/03/2015 | $9 | $8 | $1 |
| Project Manager | 16/02/2015 | 19/06/2015 | $71 | $51 | $20 |
| Executive Assistant – Finance | 27/02/2015 | 6/03/2015 | $5 | $4 | $1 |
| Records Officer – Business Support | 9/03/2015 | 26/06/2015 | $26 | $20 | $6 |
| Accounts Payable Resource | 1/04/2015 | 24/04/2015 | $6 | $4 | $2 |
| Ministerial Correspondence Officers  | 22/04/2015 | 31/07/2015 | $53 | $31 | $21 |
| Legal Workstream Lead – Ticketing Services Retender | 20/04/2015 | 19/04/2016 | $470 | $64 | $406 |
| Project Support Officer Services – Asset and Program Management Projects Group | 4/05/2015 | 31/08/2015 | $55 | $13 | $42 |
| Contractor – Executive Assistant | 23/03/2015 | 10/04/2015 | $6 | $4 | $3 |
| Project Manager – Workflow Tool | 11/05/2015 | 31/07/2015 | $108 | $9 | $98 |
| Commercial Lead – Metropolitan Bus Procurement Project  | 1/06/2015 | 30/06/2017 | $800 | $14 | $786 |
| Finance Business Partner – Programs  | 9/06/2015 | 31/12/2015 | $82 | $2 | $80 |
| **HOBAN RECRUITMENT** | Heads of Supply Agreement – Survey Operations | 1/08/2013 | 31/12/2015 | $2,900 | $1,079 | $1,821 |
| Field Supervisor – Survey Operations | 30/04/2014 | 29/08/2014 | $49 | $19 | $30 |
| Business Support Officer | 23/05/2014 | 13/06/2014 | $6 | $1 | $5 |
| Senior Procurement Specialist | 23/03/2015 | 16/09/2015 | $102 | $35 | $67 |
| **HUDSON GLOBAL RESOURCES** | Recruitment search services – Chief Information Office | 17/02/2014 | 30/07/2014 | $148 | $48 | $100 |
| Temporary Project Officer – Chief Information Office | 11/03/2014 | 5/09/2014 | $55 | $23 | $32 |
| Systems Engineer | 17/03/2014 | 8/08/2014 | $84 | $33 | $51 |
| Business Analyst – Special Events Project | 1/04/2014 | 31/12/2015 | $317 | $164 | $152 |
| Resource – Drawing Management System | 11/07/2014 | 28/11/2014 | $8 | $7 | $1 |
| Payroll Audit Analyst | 9/06/2014 | 11/08/2014 | $26 | $26 | $0 |
| Process Analyst | 30/07/2014 | 26/08/2014 | $14 | $14 | $0 |
| Cost and Risk Controller | 11/08/2014 | 30/04/2015 | $202 | $70 | $133 |
| Desktop Application Tester and Support Engineer Resource | 8/09/2014 | 30/06/2015 | $140 | $109 | $31 |
| Media Adviser – Communications | 27/10/2014 | 16/01/2015 | $40 | $27 | $13 |
| Change Analyst | 4/12/2014 | 30/04/2015 | $93 | $80 | $12 |
| Signage and Customer Information Support Officer | 9/12/2014 | 19/04/2015 | $40 | $13 | $27 |
| Signage and Customer Information Support Officer | 9/12/2014 | 21/06/2015 | $40 | $39 | $1 |
| Signage and Customer Information Support Officer | 9/12/2014 | 21/06/2015 | $40 | $33 | $8 |
| Signage and Customer Information Support Officer | 9/12/2014 | 21/06/2015 | $40 | $38 | $2 |
| Signage and Customer Information Support Officer | 9/12/2014 | 19/04/2015 | $40 | $18 | $22 |
| Senior Business Analyst – Ticketing Services Retender | 28/01/2015 | 28/01/2016 | $131 | $12 | $119 |
| Business Analyst – Business Engagement Support | 16/03/2015 | 11/09/2015 | $113 | $43 | $70 |
| Media Adviser – Communications | 22/04/2015 | 30/06/2015 | $41 | $12 | $29 |
| **JIGSAW SEARCH (VIC) PTY LTD** | Senior Procurement Specialist | 16/03/2015 | 16/09/2015 | $8 | $8 | $0 |
| **P&E GROUP PTY LTD** | Program Manager – Marketing and Network Development | 1/07/2014 | 30/06/2016 | $649 | $202 | $447 |
| **RANDSTAD PTY LTD** | Test Manager – DIVA 4 Upgrade  | 6/11/2013 | 25/07/2014 | $118 | $18 | $99 |
| PTV Android App Tester | 16/01/2014 | 30/06/2014 | $97 | $9 | $88 |
| Project Manager – Bus Services Works Programs  | 20/01/2014 | 21/01/2015 | $182 | $89 | $93 |
| Business Partner – Human Resources | 19/05/2014 | 29/08/2014 | $39 | $7 | $32 |
| Project Manager – Bus Services Works Programs  | 4/08/2014 | 11/06/2015 | $125 | $124 | $1 |
| Project Support Officer | 22/09/2014 | 31/01/2015 | $10 | $10 | $0 |
| Project Manager – Bus Infrastructure Project | 19/11/2014 | 19/02/2015 | $70 | $33 | $37 |
| Solution Architect | 23/02/2015 | 21/05/2015 | $46 | $46 | $0 |
| Project Manager – Integrated Major Projects Branch | 4/05/2015 | 20/05/2016 | $267 | $11 | $255 |
| **SAFESEARCH PTY LTD** | Occupational Health and Safety Manager | 3/04/2014 | 30/11/2014 | $62 | $33 | $28 |
| **SCOTT LISTER PTY LTD** | Acting Manager – Safety Management System | 20/05/2015 | 20/08/2015 | $48 | $11 | $38 |
| **Grand Total** |  |  |  | $14,206 | $5,627 | $8,581 |